

2025 MHSRS
Frequently Asked Questions about Registration (as of 17 Jun 25)

Q. Have the 2025 abstract notifications been released?

Yes. Letters were released on 19 May 2025.

Abstract notification letters (accepted, not accepted) are sent to the abstract submitter and the presentation author. If you have not received your 2025 abstract notification, check your junk box first and then contact usarmy.detrick.medcom-usamrmc.mbx.mhsrs-info@health.mil.

Q. Why are there 2 MHSRS websites? What is the difference between the two sites?

The MHSRS <https://mhsrs.health.mil> website is a government website that provides pre meeting functionality (e.g., abstract submission, abstract reviews) and content storage (e.g., abstracts, presentations). This site is password enabled. However, funds cannot be collected through this site, necessitating the need for the site managed by the meeting support contractor.

The www.mhsrs.net (2025 updates currently under way) is owned by the support contract and can accept registration funds. This is your "go to" site for meeting logistical information after registration opens.

Q. Has the 2025 MHSRS been approved?

Yes, as of 30 May 2025.

The approval letter can be accessed through the MHSRS health.mil home page.
<https://mhsrs.health.mil/SitePages/Home.aspx>

Q. What are the dates and location for the 2025 MHSRS?

The 2025 MHSRS will be held 4-7 August 2025 at the Gaylord Palms Resort and Convention Center, Kissimmee, FL.

Q. When does registration for the 2025 MHSRS open?

Meeting registration will open on 8 July 2025 at 1200 (noon) Eastern Standard Time. This later time of day is to accommodate our West Coast attendees.

Q. Do I register for the meeting through the MHSRS (<https://mhsrs.health.mil/>) website?

No

The <https://mhsrs.health.mil/> site is not the meeting registration website. Registration is managed by the MHSRS Support Contractor, The Bridge Group. To register for the 2025 MHSRS please go to www.mhsrs.net (2025 updates to this site are currently underway)

Q. What are the meeting registration fees for 2025 MHSRS?

There are two rates:

- \$450 per person – U.S. Active-Duty Military and G.S./equivalent civilian. This fee includes 9 meals. Also qualifying for this registration rate are Reservists and National Guard members and non-U.S. Active Duty and non-U.S. government civilian employees with the appropriate identification. One day registrations for \$300 are also available with meals included.
- \$750 per person – All others. This fee includes 9 meals. One day registrations for \$450 are also available with meals included.

The 9 meals are: 4 breakfasts, 4 lunches, and one dinner

Monday – Breakfast, Lunch, Reception (Dinner)

Tuesday, Wednesday, Thursday – Breakfast and Lunch

Note: Government personnel using the Defense Travel System (DTS) should adjust their per diem in DTS for the meals provided.

Q. Last year, I tried to register for the meeting using my individual Government Travel Charge Card (GTCC) and the charge was denied. What should I do for 2025?

In the past, there were issues with the CITI card accepting the meeting's vendor code for those registering using their GTCC. To avoid registration issues this year, please contact your credit card manager now to ensure that your card does not have a block **on merchant code 7399 (Business or Marketing Services)** before registration opens. As a reminder, the link for hotel registration is sent only after the meeting registration fee is paid. Avoid delays in getting the hotel link by being proactive in addressing this issue.

Q. What is a registration token and how do I get one?

Some organizations do not allow their personnel to put meeting registration fees on their individual (government or company) travel card/credit card. Instead, these fees are through a central purchase card holder. As a result, we offer a registration payment token to those purchase card holders who are paying the registration fee for 5 or more people in their organization. To apply for registration payment button, go to <https://www.badgeguys.com/reg/2025/mhsrs/token.aspx>

Q. What is the meeting registration process?

Before beginning the registration process, note your CAC design. Your response to this question on the registration form is linked to the hotel registration link that you receive.

- Register for the 2025 MHSRS at www.mhsrs.net and pay the registration fee.
- Shortly after you will receive an email from mhsrs2025@anidealpartners.com with your registration receipt/confirmation and the link to Gaylord hotel reservations. **The link for hotel registration is sent only after the meeting registration fee is paid.**
 - If you are a federal government civilian, **register through your government account** or you will get the link to rooms at the non-government rate. The system links your email address to your eligibility for a per diem room.

- If you are a contractor working at the government facility and you get a link with the diem rate (\$110/night), you received the incorrect link. You do not qualify for this room rate. Contact mhsrs2025@anidealpartners.com immediately to get the correct link. Anyone in this category runs the risk of losing their room at the Gaylord if we cannot accommodate the federal government personnel.

Q. Are centrally provided travel funds available to attend?

No.

There is no central funding to attend the MHSRS. All funding is local.

All speakers/speaker organizations are responsible for covering meeting costs to include travel, hotel, and registration.

Q. What is the vendor address for the SF-182?

The Bridge Group, LLC
62-1/2 Gertrude Place
Asheville, NC 28801
703.425.1186

GSA: GS07F0185V
TIN: 54-2015405
UEI: FW69LSBNV8S3
CAGE: 1VCN3
NAICS: 561920
SBA: P0413769

Q. I am a contractor registering my boss, who is a federal government employee, for the meeting. The registration site (www.mhsrs.net) asks me to pick a CAC design to verify my status. Do I pick my CAC design?

No.

Pick the CAC design of the person you are registering for. In this case, it would be your boss's government CAC. In doing this, you ensure that the correct room reservation link is sent to your boss.

Q. What are the hotel room rates at the Gaylord for MHSRS 2025?

U.S. Federal Employee/Government Per Diem (Standard Room): \$110.00. Federal government employees are exempt from the nightly resort fee and from local and state taxes if a Florida tax exemption form is provided at hotel check-in.

The \$110/night rate applies to U.S. Federal government employees only. You must present your government CAC card, PIV card, or equivalent, at the hotel registration desk for verification. This rate

does **NOT** apply to state employees, FFRDC or ORISE personnel, or to non-U.S. military and civilian government employees.

For all others, the rate is still TBD pending award of the hotel contract.

All room reservations will be audited on a regular basis. Ineligible attendees booking at the government rate will be automatically switched to the standard room rate if rooms are still available. If none are available, the reservation will be cancelled.

Q. Is there an alternate hotel property available besides the Gaylord?

Yes.

The Marriott Village is the designated 2025 MHSRS partner hotel. The Village consists of three Marriott properties (Courtyard, Springhill Suites, and Fairfield Inn). Although in Orange County, the Village will provide rooms at the Osceola County rate to all who register under the MHSRS room block. This rate is \$110/night with no taxes charged if a Florida State Tax Exempt form is presented at registration. The links to a hotel reservation at the Marriott Village is available on the registration email sent to registrants after the registration fee is paid.

Q. If I stay at the Marriott Village, how will I get back and forth to the Gaylord for the meeting.

The Marriott Village will provide complementary shuttles to/from the Gaylord daily Monday through Thursday. These will be provided in the morning and in the evening after the sessions are over. Schedules will be published when available.

Q. Will bus transportation be provided from the Orlando airport (MCO) to the hotel in 2025?

No.

Attendees must arrange their own transportation from MCO to their hotel. There are many shuttles/public transportation options available.

- A full range of options can be found on the Orlando Airport's website at <https://flymco.com/ground-transportation/>

Q. Will bus transportation be provided from the hotel back to MCO?

Yes.

Transportation from the Gaylord back to MCO **will be provided Thursday only**. This is open to attendees staying at the Gaylord and the Marriott Village.

- On Thursday, buses to MCO will depart from the Gaylord Main Transportation Lobby.
- Attendees staying at the Marriott Village/overflow hotel should bring their luggage to the Gaylord on Thursday morning. Luggage storage space will be available.

Q. Are rental cars authorized for U.S. Federal employees attending the 2025 MHSRS?

No. See above question.

Q. Will printed programs be available at the meeting this year?

No. This is a change from previous years.

We are eliminating printed materials in 2025. All meeting information will be available on the 2025 MHSRS App. Help Desk personnel will be available around the registration area to help in navigating the app. Additional details to follow as the meeting dates gets closer.

The overall meeting agenda and day-to-day speaking schedule will be posted on the health.mil and health.net sites. Attendees are encouraged to print these before leaving for the meeting. The actual abstracts will be available on the health.mil site. This site is password protected. Attendees are encouraged to review these before the meeting.

Q. What are the MHSRS exhibit booth rates for 2025?

The basic booth size is 10 ft. by 10 ft.

Rate for Government/Military: \$4,175 for the basic booth

- Symposium registration fees are not included in this price.

Non-Government/Industry: \$4,375 for the basic booth

- Symposium registration fees are not included in this price.

Q. What is included in the exhibit booth fees?

Each booth includes:

- Carpet, 8' backwall drape, 3' side-rail drape, 6' skirted table, two chairs, booth ID sign.

Note: Exhibit fees do NOT include freight handling, electrical service, and other ancillary booth services.

Q. Are exhibit hall personnel registration fees including in the exhibit booth fees?

No.

To offer more flexibility to our exhibitors, registration is no longer included as part of the booth fees. The overall fee is not changed. This represents a separation of fees for better accounting. All exhibit hall personnel will register for the meeting and pay individually on the MHSRS registration website.

Exhibitor meeting registration fees are:

- U.S. Federal government exhibitors:
 - Full registration - \$450 per person. This fee includes 9 meals.
 - One day registration - \$300. This fee includes 2 meals (breakfast and lunch)
- All other exhibitors:
 - Full registration - \$750 per person. This fee includes 9 meals.
 - One day registration - \$450. This fee includes 2 meals (breakfast and lunch)

Q. Will there be a 2025 MHSRS Supplement to Military Medicine?

Yes.

The intent to submit email to all submitters of accepted abstracts will be released soon.